

Chesterfield Family Practice Center Referral Policy

The practice encourages patients to familiarize themselves with their responsibilities under your insurance plan. If your primary care physician refers you to a specialist, there is a second step to the referral process. Once you have scheduled the appointment, please call our office and request your referral. We require 72-hours notice for all scheduled appointments. We cannot obtain retroactive referrals.

If you have not seen your PCP regarding the medical problem for which you are requesting a referral, a referral cannot be done. This is a policy mandated by the insurance companies. If you have already received a referral to a specialist and you are going back for a follow-up appointment, you need to check with the specialist's office to see if you need another referral.

It is important to remember that your insurance company dictates the referral process.